

Bittium

Bittium
SafeMove case
VR Group



VR Group Enhances Mobile Work with Bittium SafeMove Service

Finnish Transportation Provider VR Group acquired Bittium SafeMove Mobile VPN solution in 2010 to increase productivity of its mobile workers. Bittium provides Bittium SafeMove as a Service for VR, which makes it an extremely easy to use and hassle-free remote working solution for both users and the IT department alike.

Background

VR employs over 10 000 people, including a wide diversity of professionals working in different kinds of environments, including offices, hotels and airports and also trains. VR needed a solution that was easy-to-use, but yet secure and always connected to the internal network, independent of time, place or network. VR acquired Bittium SafeMove Mobile VPN solution to make mobile work more transparent and to increase productivity of its mobile workers. For VR, Bittium SafeMove was a perfect combination of a connection manager, secure connection to the corporate network, and a seamless mobility service in one

transparent package. Bittium SafeMove replaced VR's prior remote access service, which was out-of-date and did not respond to the current mobile technology needs of the corporation.

Easy and hassle-free way of secure mobile working

VR chose Bittium SafeMove, because of its contemporary, user-friendly, user-independent functionality and also as it is available as a Service. The goal of the Bittium SafeMove Service is to ensure flawless, hassle-free use of the organization's IT system, without burdening in-



VR Group in brief

VR Group is wholly owned by the Finnish Government. The Group's parent company, VR Group Ltd., includes a total of 23 companies with 8 associated companies. The Prime Minister's Office bears the overall ownership responsibility of the VR Group.

The Finnish rail network is owned and managed by the Finnish Transport Agency under the Ministry of Transport and Communications.

VR Group's largest subsidiary, is the track maintenance and construction company, VR Track Oy. VR Group also includes the passenger services group, Pohjolan Liikenne.

VR Group employs over 10 000 people and its revenue was 1,4 billion euros in 2013.

For more information, please visit www.vrgroup.fi/en/vrgroup

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house resources. The Service facilitates and accelerates the implementation and maintenance of the remote access solution, and minimizes costs and risks. The Service also enables the integration of new devices in the Bittium SafeMove infrastructure to ensure secure connections from all devices. That is why Bittium SafeMove solutions are widely used within the company. Currently VR utilizes not only the basic Bittium SafeMove Mobile VPN solution for laptops, but also the Mobile Access solution for mobile devices and SSL VPN solution for occasional remote connections. Currently there are approximately 4000 users and the number of users continues to grow.

Service experiences

Bittium manages the system environment according to VR's rules and guidelines. A 24/7 monitoring system ensures good usability and reduces support requests. Regular meetings between the customer and the service provider are important part of the Service, which creates the basis for the Service's development. Bittium SafeMove's Professional Services department has ensured that the Service has been running at an excellent level with a minimum amount of support requests and that transitions from one software

version to another have worked smoothly. Bittium SafeMove's unparalleled combination of excellent usability, solid security and high level of service has confirmed its position within the company. "We have utilised Bittium SafeMove since 2010 and it has maintained its role as the key secure mobile working solution for us. We are very happy with the product and the service that Bittium SafeMove team has provided to us," said Erkki Honkanen, IT infra technical lead, VR Group.

Future development

According to the plans, the number of Bittium SafeMove users continues to grow steadily within the company, but what is particularly interesting is that the use of Windows tablets will significantly increase among train drivers and conductors in the near future. Bittium SafeMove will have a major role making it possible, by ensuring the secure connectivity from the devices to the corporate network. Also, as mobility increases, VR is developing more and more interest in the Bittium SafeMove Analytics solution. With Bittium SafeMove Analytics, VR would be able to monitor network connectivity and performance of mobile devices, which would allow fact-based decision making that help improve productivity and user experience.

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